

# **PICU care: Approach to Performance Excellence**

Jamaree Teeratakulpisarn

Supitcha Sangchote

Dusit Sathawon

Somchai Suntornlohanakul : moderator

# **PICU Care:** approach to Performance Excellence

- **ICU Performance Indicators**

ศ.พญ.จามรี อีรตกุลพิศาล

- **How to identify opportunities for improvement in the PICU**

น.อ.หญิง พญ.สุพิชชา แสงโชติ

- **Systematic and effective approach of PICU care**

พ.อ.นพ.ดุสิต สภาวร

**With the Baldrige framework, you evaluate and improve your processes along **four dimensions**:**

- **Approach**: How systematic are your key processes?
- **Deployment**: How consistently are your key processes used throughout your organization?
- **Learning**: Have you evaluated and improved your key processes? Have improvements been shared within your organization?
- **Integration**: How do your processes address your current and future organizational needs?